

BRAMCOTE BEREAVEMENT SERVICES – BUDGET / PERFORMANCE MONITORING REPORT 2018/19

| Budget / Indicator | Original Estimate 2018/19 | Estimate to Nov-18 | Actual Actual to Nov-18 | Variance against estimate | Latest Projection 2018/19 | Comments |
|--|----------------------------------|---------------------------|--------------------------------|----------------------------------|----------------------------------|--|
| <u>Key Expenditure Budgets:</u> | | | | | | |
| Salaries | 359,450 | 239,633 | 224,346 | (15,287) | 348,050 | Vacant post C50 for first half of year |
| Repairs and Maintenance - Cremators | 45,000 | 30,000 | 66,960 | 36,960 | 85,000 | Overspent due to general repairs to cremators as nearing end of useful life |
| Fuel and Light | 70,000 | 46,667 | 30,089 | (16,578) | 60,000 | Awaiting November bills |
| Rates | 124,800 | 124,800 | 118,065 | (6,735) | 118,100 | |
| Book of Remembrance | 8,000 | 5,333 | 5,434 | 101 | 8,000 | |
| Medical Referee Fees | 47,000 | 31,333 | 29,700 | (1,633) | 47,000 | |
| Capital Developments Funded from Revenue | 154,500 | 103,000 | 56,470 | (46,530) | 113,800 | Outstanding capital schemes for Cremator Reline & Hearth, Heat Exchanger, Software Upgrade & Serenity Chapel Refurbishment |
| <u>Performance Indicators:</u> | | | | | | |
| Cremation Fee Income | (1,762,800) | (1,175,200) | (938,042) | 237,158 | (1,762,800) | Reflects invoices paid at 30 November 2018 and does not include outstanding debtors |
| Income from Sales | (1,500) | (1,000) | (1,141) | (141) | (1,500) | |
| Book of Remembrance | (22,050) | (14,700) | (17,598) | (2,898) | (22,050) | |
| Memorials - Income from Sales | (36,000) | (24,000) | (25,591) | (1,591) | (36,000) | |

**BRAMCOTE CREMATORIUM – BUDGET / PERFORMANCE MONITORING REPORT
2018/19**

| Budget / Indicator | Original Estimate 2018/19 | Estimate to Nov-18 | Actual to Nov-18 | Variance against estimate | Latest projection 2018/19 |
|--|----------------------------------|---------------------------|-------------------------|----------------------------------|----------------------------------|
| <u>Performance Indicators:</u> | | | | | |
| Percentage of undisputed invoices paid within 30 days. | 99% | 99% | 100% | N/A | 100% |
| Percentage of cremation fees received by the end of the month following that in which income was raised. | 96% | 96% | 85% | 11% | 96% |
| Number of written complaints | 0 | 0 | 0 | | |
| Number of written compliments | 0 | 0 | 0 | | |
| <u>Usage Information</u> | | | | | |
| Cremation numbers NVF | 2,600 | 1,733 | 1,831 8 | 98 | 2,600 |
| Book of remembrance – number of entries | | | 137 | | |
| Memorials – number of sales | | | 67 | | |
| Analysis of memorials: | | | | | |
| Rose Plaques | | | 17 | | |
| Bench Plaques | | | 12 | | |
| Wall Plaques | | | 12 | | |
| Reflection Garden Wall Plaques | | | 1 | | |
| Columbairum Plaques | | | 11 | | |
| Childrens Columbarium Plaques | | | 1 | | |
| Barbican Plaques | | | 13 | | |
| Mushrooms | | | 0 | | |
| Grave Plots | | | 0 | | |